



## Quality Policy 2022/2023

The objective of Mattison Scaffolding Ltd is to provide services in a manner that conforms to contractual and statutory requirements and to continually improve its service to satisfy the needs and expectations of customers and other interested parties.

The nature of Mattison Scaffolding Ltd activities places particular emphasis on experience, expertise, safety, reliability, and quality. The assurance of specified quality is fundamental to all work undertaken by Mattison Scaffolding Ltd and is practised by all personnel in their daily duties.

Quality is enhanced by working in a systematic manner of formalised processes and procedures developed to eliminate the occurrence of deficiencies. To continually improve the effectiveness of the quality management system, quality objectives are established, key performance indicators set, and the results reviewed on a regular basis. The objectives and performance indicators will be set and measured at the Quality Management Review meetings.

All Company employees have a personal responsibility to ensure that their work meets the required standards and specifications defined in the Company literature and by any associated documentation, e.g. BS Specification, Codes of Practice and Specification of Works covering the work being undertaken.

It is therefore Company Policy to establish and maintain an effective Quality Management system based upon the requirements of BS EN ISO 9001: 2015.

This Policy is endorsed for and on behalf of the Directors of Mattison Scaffolding Ltd

**A signed statement of the Company Policy is available and issued to all who request it.**

